

January 23, 2002

Renata Hesse  
Trial Attorney  
Antitrust Division  
Department of Justice  
601 D Street, NW Suite 1200  
Washington, DC 20530

Dear Ms. Hesse,

As a business executive who travels to Chicago on business from my home in Greensboro nearly every week, I know how important Microsoft's business technology is to American business. In fact, I find Microsoft's products to be very helpful when I travel abroad on business as well.

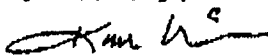
I realize that not everyone travels to the extent that I do, but I would imagine that most people who work in business do rely on Microsoft products to a great extent. And shouldn't they? Microsoft's products are universally recognized as the industry leader, and they've improved communication for American businesses, schools and government.

Virtually everyone uses Microsoft's products. Executives, attorneys, entrepreneurs, educators and government officials know that Microsoft is the universal leader in technological innovation. They all have great confidence in Microsoft's products to get the job done.

I read recently that Microsoft and the federal government agreed to settle the antitrust lawsuit they've been engaged in for a number of years. That's good news for businesses, families, the stock market and the American economy. Our economy needs a shot in the arm at this point in time, and I believe that this settlement will provide it.

I request that Judge Kollar-Kotelly approve this settlement. Thank you for your consideration of my comments.

Sincerely,



Kumar Lakhavani  
Senior Manager  
HR Dynamics Global Practice